

# Vision for Disability Day Services

This information sheet tells you about some ideas Gateshead Council has for its Disability Day Services.



We want to know what you think about these ideas.

You have from 21<sup>st</sup> July 2011 until 28<sup>th</sup> October 2011 to tell us what you think.



## What happens now?

This vision is about services for adults who have:

- Learning disabilities
- Physical disabilities
- Mental ill health
- Older people with mental health difficulties



Gateshead Council supports over 350 people with a disability in a day service. This costs **more than** £3 million pounds.



The Council needs **to change** the way day services are provided:

- The **Government** says that we need to help people to:
  - Have the skills to work and help them to find a job if they want one
  - Have the opportunity to be involved in social enterprises
  - Have the opportunity to be volunteers
  - Access services nearer to their home that everyone uses
- The Council has **less money** to spend and cannot provide services in the same way
- People with disabilities are **living longer**. This means that over the next 15 years more people will need services
- The Government has said that the council must make **services more personalised**. This means that people are now able to meet



their needs in a different way. They can get a Personal Budget or **Direct Payment**, which means that people can choose which services they want

## What is the consultation about?

The consultation is about **changing the way Gateshead Council delivers services to people with disabilities**. We want to make sure that people have better lives and **people are helped to be more involved in their local community**.

Our Vision is about:

- Making sure that people have a service designed for them
- Not having too many buildings that we don't need in the future
- Helping people to learn new skills
- Helping people to get new skills and employment if they want to
- Helping people to take part in user enterprises and volunteering opportunities



## What might change?

The Council wants to make sure that services do their best to help people to keep the skills and independence they have. They also want services to help people to learn new skills and independence.

We want to change the way we work and concentrate on **three key themes**:

### Theme 1

**Well-being and independence** - this means that services must work with people to

- Improve their skills
- Take part in activities that promote good health
- Be part of the local community



### Theme 2

**Enterprise and work related opportunities** – this means helping people:

- To develop skills that will help them to find and keep a job
- To take part in volunteering
- To take part in enterprises
- To take part in work placements
- Into paid work if they want to



### Theme 3

**Complex needs** – this means that we make sure that the needs of people with complex needs continue to be met and that they have the same opportunities as everyone else including Well-being and Independence and Enterprise and Work Related Opportunities



Please read some of the **Service User stories** which show how these Themes might affect you.

### Who will be affected by the changes?

This will affect adults over the age of 18 who use one of the Council day services. These are included in the table on pages 8 and 9.



**Everyone** who uses one (or more) of these services and their **carers will be re-assessed before any changes** are made to their service to make sure that their needs are met under Fair Access to Care (FAC)

### Who are we consulting with?

The Council would like to hear the views of:

- People who use one of our day services
- Carers of people who use our services
- Staff supporting people across our services
- Staff in assessment and commissioning teams
- Private and voluntary sector organisations and their staff who provide services to people in Gateshead
- Advocacy providers
- Health staff and GP's
- Black Minority Ethnic and Faith groups
- Voluntary and charitable organisations
- Gateshead LINK
- Education establishments
- Elected members and MP's
- Trade Unions



## How we will involve people?

### People who use Council run day services

- Our day service staff will talk to each person about what is happening and explain how they can be involved
- People can take part in a group meeting
- People can have a meeting on their own with staff
- Staff will listen to people who use day services and will help people to feedback their views
- We will ask the Involvement Now team to have meetings with people to ask them what they think
- People can put their ideas into the “Have Your Say” boxes
- People can fill in a questionnaire
- People can be supported by
  - Their carer
  - A relative
  - An advocate



### Groups who work with or represent adults in receipt of day services in statutory, voluntary and charitable organisations



Organisations and groups who represent the interests of people who use our services are very important. They have expert knowledge about some issues like education, dementia, advocacy and specialist language needs or issues faced by people from different communities. They can help us with our ideas on how to involve “hard to reach” groups.

We will ask each of the Partnerships that feed into the Health and Social Care Partnership what they think.



## **Carers**

Carers are a very important group and have expert knowledge about person centred services. Any changes to day services will affect them.



Staff from the Council will go to group meetings to talk to carers about our vision and listen to their ideas and views.

We will also ask the Carers Partnership for their views.

## **Councillors and MPs**

Councillors have close links with local people living in Gateshead. They will feedback views from the local communities to make sure their voice is heard.



## **Staff working in the day services**

Staff have close links with people and their families and have good ideas on how services work. Managers from Adult Social Care will meet with staff in groups to find out their views and opinions.

## **Trade Unions**

Trade unions will be invited to talk about the vision through their regular meetings with Senior Officers from the Council.

## **LINK and Black Minority Ethnic and Faith Communities**

We will ask the people who go to the Diversity Forum and other contacts if they want to get local people's views or ask them if they already have information which they feel would be useful. This will include Gateshead Local Involvement Network (LINK) and Black Minority Ethnic and Faith groups.

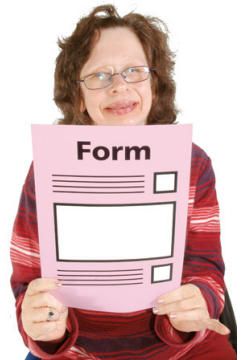


## **Other people who are interested**

There are a number of different ways in which the wider general public and interested groups can have their say:

## Questionnaire

- By completing the questionnaire on-line [www.gateshead.gov.uk](http://www.gateshead.gov.uk)
- You can ask for a hard copy or an audio version of the questionnaire by contacting Andi Parker on:
  - Telephone: 0191 433 2346
  - Text: 077667 48915
  - Email: [andiparker@gateshead.gov.uk](mailto:andiparker@gateshead.gov.uk)
  - Fax: 0191 477 9141



## Email

You can email your views to Andi Parker, Involvement Officer at Gateshead Council

Email: [andiparker@gateshead.gov.uk](mailto:andiparker@gateshead.gov.uk)



## Post

You can write to us at:

Planning and Development  
Community Based Services  
Gateshead Council  
Gateshead Civic Centre  
Regent Street  
Gateshead  
NE8 1HH



## What Happens Next?

You have from 21<sup>st</sup> July 2011 to 28<sup>th</sup> October 2011 to tell us your views.

All comments and views from this consultation will be summarised in a report.



This report will be taken to Cabinet in November 2011. Cabinet is the council's decision making body.

Cabinet will decide if the changes to day services will be taken further.

If changes do happen these will take place over a 2 year period.

We will work with people who use services, families and staff to plan for any changes.

## Feedback

Gateshead Council will make sure that people are kept up to date with what is happening. Anyone who asks for feedback through the Consultation period will be sent a copy of the report.

A copy of the report will also be available on the council website.

[www.gateshead.gov.uk](http://www.gateshead.gov.uk)

## How do I find out more?

If you have any concerns or questions about your own situation or the process in general you can telephone any of the team managers:



Jeff Hood	Team Manager – Community Bases & Enterprises	0191 433 2474
Kath Liddle	Team Manager – Community Links & Shared Lives	0191 433 2381
Lesley Mosey	Team Manager – Marquisway & Birtley Centres	0191 433 6074
Nicola Patterson	Blaydon Day Centre & Phoenix Centre Manager	0191 433 6292

## What this might mean for existing services?

Current Service	What the changes might be
<b>Marquisway Centre</b> – provides a day opportunity to 76 people with learning disabilities and complex needs	<b>Change</b> the service to focus on the 3 themes <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>
<b>Marquisway Bungalow</b> – Provides a day opportunity for 5 people with autism and challenging behaviour	<b>Change</b> the service to focus on the 3 themes <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>
<b>Winlaton, Wrekenton, Felling, Chase Park Community Base</b> – provides day opportunities for 93 people with learning disabilities	<b>Change</b> the community bases to work differently and focus more on delivering outcomes under the 3 themes <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>
<b>Blaydon Centre</b> – provides a day service to 110 older people with mental health difficulties, older people with mental ill health and people with physical disabilities	<b>Change</b> the service to focus on the 3 themes <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>
<b>Phoenix House</b> – provides a day service to 18 people with physical disabilities	<b>Change</b> the service to focus on the 3 themes <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>



<b>Current Service</b>	<b>What the changes might be</b>
<p><b>Birtley Centre</b> – provides a day opportunity to 33 people with learning disabilities</p>	<p><b>Close</b> the service and reassess everyone who uses the service and their carers to make sure that their support and care needs continue to be met.  Use the resources more effectively to deliver outcomes under the 3 themes</p> <ul style="list-style-type: none"> <li>• Well-being and independence</li> <li>• Enterprise and work-related opportunities</li> <li>• Complex Needs</li> </ul>
<b>Current Service</b>	<b>What the changes might be</b>
<p><b>Community Links</b> – supports 38 volunteers who work with people with learning disabilities</p>	<p><b>Expand</b> the service to enable more volunteers to work with people with learning disabilities</p>
<p><b>Social enterprises:</b>  <b>Harvest and Help</b>  <b>New Vision</b>  <b>Lyndhurst Café</b>  <b>Angel Court shop</b>  24 people attending day services are supported to lead the enterprises</p>	<p><b>Expand</b> the service to increase opportunities for people with disabilities to engage in enterprise activity</p>
<p><b>Guidepost drop-in</b> - 15 people with learning disabilities are supported to run the enterprise</p>	<p><b>Expand</b> the service to increase opportunities for people with disabilities to engage in enterprise activity</p>
<p><b>Hour Lives</b> – this is the day service element of Share Lives and supports 16 people with learning disabilities for 102 hours per week</p>	<p><b>Expand</b> the service to provide support to all groups of people with disabilities</p>